

At Qualicum Breeze Resort the safety of our guests, staff, and community is of the utmost priority. As directed by health authorities, here are the following measures we are taking to ensure our resort is a safe space for everyone to enjoy:

**Firstly, please review the following questions. Everyone must be able to answer ‘NO’ to all of the following questions upon arrival at the resort:**

1. Do you or any of the members you are travelling with have the following symptoms of COVID-19: fever, cough, difficulty breathing, lack of taste/smell, runny nose, sore throat, muscle/body aches?
2. Have you or any one in your group had contact with a person with a confirmed or possible case of COVID-19 in the past 21 days?
3. Have you or anyone in your group travelled outside of Canada in the past 14 days or has had contact with anyone who has just returned to Canada from abroad?

If you respond ‘YES’ to any of the questions above, we ask that you please call to change your reservation to a later date until you can respond ‘NO’ to these questions. There is no charge for changing your reservation.

If you are able to respond ‘NO’ to all questions above and plan to travel to the lighthouse community, it is important for you to be made aware of the measures we at Qualicum Breeze Resort are taking in compliance with recent changes to government regulations and guidelines regarding COVID-19.

Additionally if you start to show symptoms speak to us immediately to discuss a safe departure.

### **CHECK-IN AND CHECK OUT PROCEDURES**

Upon arrival at the resort please adhere to your designated check-in time to ensure social distancing measures will be met in the office and that we have adequate time to sanitize your suite.

**In the interest of yourself and the rest of our guests, masks must be worn inside the office space and social distancing of at least 2 metres must be followed at all times on premises.**

Upon checkout keys can be left in the room and payment can be made contactless or in person, whichever works for you.

## **HOUSEKEEPING**

Our cleaning and sanitization measures have been increased to ensure your safety. Your suite will be fully cleaned and sanitized upon your arrival.

There are extra sanitization products in the bathroom of each suite for you to use at your discretion.

With or without COVID-19 we do not offer daily housekeeping services. However, if you need any fresh towels, coffee supplies, pillows, etc, do not hesitate to ring the office doorbell.

## **PRECAUTIONS FOR AMENITIES**

The hot tub must be booked in advance to ensure only one household uses it at a time. Ring the office doorbell to retrieve the key and make your booking. The hot tub is regularly maintained and sanitizer is located around the hottub to be used on surfaces touched above the water. **You must shower with soap before entering the hot tub**, to ensure the safety of all users.

Barbecues are available for use by the hot tub gazebo. Please use a barbeque mat when cooking and ensure you do your best to thoroughly clean when finished. Sanitizer is also available near the barbeques to be used when you are finished.

Kayaks and paddleboards are available for use but need to be booked in advance at the office. Life vests must be worn at all times and are sanitized for your safety.

If you have any questions please call us at 250 757-8595 or email us at

[info@qualicumbreezeresort.com](mailto:info@qualicumbreezeresort.com)

**Thank you for your participation in ensuring our resort is a safe space for everyone to enjoy! We are grateful for your support in these unprecedented times and look forward to seeing you!**